



## Quality Assurance

**SP 49793/8**

<b>Purpose</b>	<p>Improve your processes, so that they are able to deliver exactly what you need them to deliver. You will also be shown how to improve the quality of your products, and to reduce the amount of variation in your processes.</p> <p>Start developing your suppliers and contractors, so that they can deliver good quality products and services to you. The better they can be, the better you can perform!</p>
<b>Content</b>	<p>The following will be covered:</p> <ul style="list-style-type: none"> <li>▪ Introduction, objectives and benefits.</li> <li>▪ Vision for quality assurance.</li> <li>▪ Creating a quality focused workplace.</li> <li>▪ Improving process capability and control.</li> <li>▪ Implementation.</li> </ul>
<b>Duration</b>	<p>Five (5) class room days; face-to-face training and coaching.</p> <p>Time will be allowed between and after training for delegates to build their Portfolio of Evidence (PoE).</p> <p>Assessment and Moderation of Portfolios will be arranged per site.</p>
<b>Credits</b>	34

**This is a credit bearing Skills Programme, and the following Unit Standards will be covered:**

US ID	US Title	NQF Level	Number of Credits	
10147	Supervise a project team of a technical project, to deliver project objectives	5	14	Elective
12432	Use mathematical and statistical techniques effectively	5	20	Fundamental

A Statement of Results will be issued by SABPP on successful verification of a learner's Portfolio.

